

GENERAL EXCHANGE TARIFF  
PSCK NO. 3

CINCINNATI BELL TELEPHONE COMPANY LLC

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OPERATOR SERVICES CHARGES

A. LOCAL DIRECTORY ASSISTANCE SERVICE (Continued)

2. Application of Charges and Allowances

There will be a charge for all customer calls to Directory Assistance except in the following instances:

Exceptions

- a. Direct dialed calls from hospitals and skilled nursing homes. For purposes of this paragraph, the term skilled nursing home applies to those nursing homes that provide around-the-clock professional nursing care.
- b. Calls from exchange access lines where the customer or a member of the customer's household has been certified by registered physician as unable to use a directory because of a visual or physical handicap.

3. Rates (Note 1)

1. Customer direct dials the Directory Assistance number, the charge for each call (maximum two requests or searches per call (See Note 2) is:

\$ 2.50 per call when the call originates on a residence service line (I)

\$ 2.99 per call when the call originates on a nonresidence service line (I)

2. Customer places a call to the Directory Assistance attendant via an operator, the charge for each call (maximum of two requests or searches per call (See Note 2) is:

\$ 2.50 per call when the call originates on a residence service line (I)

\$ 2.99 per call when the call originates on a nonresidence service line (I)

Note 1: Directory Assistance Call Completion Service is included as part of Local Directory Assistance Service at no additional charge. All toll, message, or local measured usage charges as a result of Directory Assistance Call Completion will be applicable.

Note 2: One of the two requests or searches may be one of the other Directory Assistance Services in this section of the Tariff (National Directory Assistance Service, Directory Assistance Business Category Search Service, or Reverse Search Directory Assistance Service). The higher charge of the two types of requests will be applicable.

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OPERATOR SERVICES CHARGES

F. NATIONAL DIRECTORY ASSISTANCE SERVICE (Continued)

2. Regulations (Continued)

- e. Directory Assistance Call Completion Service is not available with NDA Service.
- f. NDA Service calls will not be accepted from the following groups:

Access Line Service for Customer-Provided Public Telephone Service

Prisons/Inmate Service Facilities

3. Rates and Charges

The following rates and charges apply for each NDA Service call (maximum of two requests or searches per call. (See Note.) These charges are applicable even if no listing information was found.

<u>NDA Service</u>	<u>Residence</u>	<u>Nonresidence</u>	
a. Customer direct dials the service number, charge per call	2.50	2.99	(I)
b. Customer places a call to the service number via an operator, charge per call	2.50	2.99	(I)

Note: One of the two requests or searches may be one of the other Directory Assistance Services in this section of the Tariff (Local Directory Assistance Service, Directory Assistance Business Category Search Service, or Reverse Search Directory Assistance Service). The higher charge of the two types of requests will be applicable.

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OPERATOR SERVICES CHARGES

G. DIRECTORY ASSISTANCE BUSINESS CATEGORY SEARCH SERVICE (Continued)

2. Regulations (Continued)

- d. A maximum of three (3) listings per search will be provided for each product or service category for Directory Assistance Business Category Search Service.
- e. CBT shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished, and the customer shall save CBT harmless against all claims (including costs and reasonable legal fees) that may arise from the use of such information.
- f. Directory Assistance Call Completion Service is not offered with Directory Assistance Business Category Search Service for locations outside of CBT's local Directory Assistance Area.
- g. Directory Assistance Business Category Search Service calls will not be accepted from the following groups:
  - Access Line Service for Customer-Provided Public Telephone Service (unless provided via other carriers)
  - Prisons/Inmate Service Facilities (unless provided via other carriers)

3. Rates and Charges

The following rates and charges apply for each Directory Assistance Business Category Search Service performed. (Maximum of two request or searches per call - See Notes.) These charges are applicable even if no listing information is found.

<u>Directory Assistance Business Category Search Service</u>	<u>Residence</u>	<u>Nonresidence</u>	
a. Customer direct dials the service number, charge per call	2.50	2.99	(I)
b. Customer places a call to the service number via an operator, charge per call	2.50	2.99	(I)

Note 1: One of the two requests or searches may be one of the other Directory Assistance Services in this section of the Tariff (Local Directory Assistance Service, National Directory Assistance Service, or Reverse Search Directory Assistance Service). The higher charge of the two types of requests will be applicable.

Note 2: Directory Assistance Call Completion Service is included as part of Directory Assistance Business Category Search Service at no additional charge. All toll, message, or local measured usage charges as a result of Directory Assistance Call Completion will be applicable.

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J. REVERSE SEARCH DIRECTORY ASSISTANCE SERVICE (Continued)

3. Rates and Charges

The following rates and charges apply for each RSDAS provided (maximum of two requests or searches per call. (See Note.) The charge applies even if no listing is found.

<u>Reverse Search Directory Assistance Service</u>	<u>Residence</u>	<u>Nonresidence</u>	
Customer direct dials the service number, charge per call	2.50	2.99	(I)
Customer places a call to the service number via an operator, charge per call	2.50	2.99	(I)

Note: One of the two requests or searches may be one of the other Directory Assistance Services in this section of the Tariff (Local Directory Assistance Service, National Directory Assistance Service, or Directory Assistance Business Category Search Service). The higher charge of the two types of requests will be applicable.

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